

MEINEKE LIMITED WARRANTY

WHAT IS COVERED BY THE WARRANTY

Exhaust

Your newly installed muffler is warranted for either as long as you, the original purchaser, own the vehicle serviced or one year from the original date of service. If a lifetime warranty is indicated on the face of this invoice, your newly installed muffler is warranted for as long as you, the original purchaser, own the vehicle serviced. If a one-year warranty is indicated, your newly installed muffler is warranted for a period of one year from the original date of service. Resonators, resonator pipes, exhaust pipes, exhaust labor and all additional exhaust system parts itemized on your Meineke receipt are warranted for a period of one year from the original date of service. This warranty does not cover mufflers damaged due to backfire or road hazard.

Brakes

Your newly installed brake pads and brake shoes are warranted for either as long as you, the original purchaser, own the vehicle serviced or 180 days from the original date of service. If a lifetime warranty is indicated on the face of this invoice, your newly installed brake pads or brake shoes are warranted for as long as you, the original purchaser, own the vehicle serviced. If a 180-day warranty is indicated, your newly installed brake pads or brake shoes are warranted for a period of 180 days from the original date of service. Labor on brake pads and brake shoes is warranted for a period of 12 months or 12,000 miles, whichever comes first, from the original date of service. All additional brake parts and services are warranted for a period of 12 months or 12,000 miles, whichever comes first, from the original date of service.

Shocks and Struts

Your newly installed shocks and struts are warranted for as long as you, the original purchaser, own the vehicle serviced. Labor on shocks and struts is warranted for a period of 12 months or 12,000 miles, whichever comes first, from the original date of service.

Coil Springs

Your newly installed coil springs are warranted for as long as you, the original purchaser, own the vehicle serviced. Labor on coil springs is warranted for a period of 12 months or 12,000 miles, whichever comes first, from the original date of service.

Additional Parts and Services

All other parts and services** itemized on your receipt are warranted for a period of 12 months or 12,000 miles, whichever comes first, from the original date of service, excluding oil change services, which have a 90 day warranty against installation related leaks.

THE DURATION OF ALL IMPLIED WARRANTIES IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES AS STATED ABOVE.

WHAT WILL HAPPEN WHEN REPAIRS ARE REQUIRED UNDER WARRANTY

During the warranty period, in the event of a defect, malfunction or other failure of the products covered not caused by negligence, misuse or any other cause other than normal use and operation, Meineke will replace or repair any warranted part without charge for the part to the customer. Other parts and services may be required at an additional charge to restore the vehicle for safe operation. **When warranty service is requested, this warranty shall not be valid if the customer does not permit Meineke to install all necessary parts and/or perform all necessary services needed to restore the vehicle for safe operation or that would allow the warranted part to operate in the manner it was intended.**

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

To obtain warranty service you must have this receipt and present it, along with the vehicle originally serviced, at the time you are requesting warranty repairs. If your receipt is not presented at the time warranty service is requested, you will be charged for any parts that may have been covered under warranty and no refunds will be issued if the receipt is located at a later date.

WHERE YOU CAN OBTAIN WARRANTY SERVICE

You should first return to or contact the Meineke facility that performed the service on your vehicle. The address and phone number of this facility are shown on your original invoice. If the Meineke facility that performed the original service is not convenient, then contact or visit the closest Meineke Car Care Center offering the warranted service. This warranty is only valid at Meineke Car Care Centers.

WHO MAKES THE WARRANTY

This warranty is made by Meineke. It will be honored by all authorized Meineke Car Care Centers offering the warranted service. Most Meineke Car Care Centers are independently owned and operated.

WHO IS COVERED

This warranty extends only to the original purchaser and motor vehicle identified on this original invoice. It is non-transferable.

EXCLUSIONS

This warranty will not apply if the original invoice indicates the customer declined to authorize specific labor, parts, or service required for satisfactory performance and safe operation. This warranty does not apply when corrective action is taken and/or the warranted part is removed by any facility or person other than an authorized Meineke Car Care Center. This warranty does not cover the cost of additional components and/or services required to restore the vehicle to its proper operation. This warranty does not apply to parts that are not purchased from and/or not installed by the original Meineke facility. **THIS WARRANTY DOES NOT COVER THE COST OF REPAIRS OR REPLACEMENT OF ANY PART THAT IS DAMAGED DUE TO FAILURE OF THE WARRANTED PARTS OR OTHER CONSEQUENTIAL DAMAGES. THIS WARRANTY DOES NOT COVER, INCLUDING, BUT NOT LIMITED TO, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF VEHICLE, TOWING CHARGES OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Vehicles used for commercial purposes are excluded from the warranty coverage, unless they are part of a vehicle fleet program that Meineke agrees to service pursuant to an agreement with the vehicle fleet owner.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Vehicles used for commercial purposes are excluded from the warranty coverage, unless they are part of a vehicle fleet program that Meineke agrees to service pursuant to an agreement with the vehicle fleet owner.

Lifetime warranty may not apply to certain vehicles or systems. Check with your authorized Meineke Dealer at the time of purchase.

*This Warranty does not cover catalytic converters, which are expressly warranted by the manufacturer, under the Environmental Protection Agency's guidelines. These warranties typically assume no liability for damage to or failure of a catalytic converter due to an improperly operating or maintained engine. A manufacturer's warranty card for the catalytic converter will be presented to you at the time of purchase.

**Oil changes and tires are specifically excluded from this warranty. In some cases, tires may be warranted by the manufacturer. Check with your local Meineke dealer at the time of purchase for details.

THE WARRANTY AS STATED ABOVE CONSTITUTES THE ONLY WARRANTY OFFERED BY OR THROUGH MEINEKE. ANY ALTERATIONS, MODIFICATION, ADDITIONS AND/OR DELETIONS TO THE TERMS OF THIS WARRANTY, WHETHER ORAL OR IN WRITING ARE VOID AND WILL NOT BE HONORED BY MEINEKE OR ANY AUTHORIZED MEINEKE CAR CARE CENTER.

For Additional Warranty Information or Questions Contact
Meineke Car Care Centers, P.O. Box 32401, Charlotte, North Carolina 28232
Monday through Friday 9:00 AM - 5:30 PM (Eastern Time) (800/447-3070)
Customer Service page at www.meineke.com